Equality, diversity and inclusion

We're committed to creating an inclusive culture where a diverse range of people can work together.

By working together, we make a positive difference to consumers in Northern Ireland.

Commitment to equality, diversity and inclusion

We are committed to promoting equality of opportunity and good relations, and meeting our obligations to Section 75 of the Northern Ireland Act 1998.

We support diversity and inclusion, and promoting a respectful, collaborative and harmonious environment for our staff where everyone is treated with dignity and respect.

- We are an equal opportunities employer and a Disability Confident Employer.
- We uphold a number of responsibilities including an Equality, Diversity and Inclusion Policy, an <u>Equality Scheme</u>, a Disability Action Plan and an annual review of our Section 75 obligations.

This work is supported by our Equality, Diversity and Inclusion working group, Employee Engagement Champions working group and Mental Health Champions. They develop training opportunities, projects and organisation-wide engagement activities, focused on maintaining our inclusive and supportive working environment.

We encourage our staff to undertake volunteering and board opportunities. Many are also members of professional bodies, providing them with opportunities to grow personally and professionally, including Women in Business, Institute of Directors, Chartered Institute of Public Relations, Chartered Institute of Personnel & Development and the Association of Chartered & Certified Accountants.